

Depending on the health plan you have with us, you may need to fill maintenance drugs through home delivery or a Smart 90[®] pharmacy.¹ Maintenance drugs are medicines used for long-term health conditions like asthma, heartburn, high blood pressure, allergies and high cholesterol.

Find out what's covered by your plan at empireblue.com.

When you're on our site, choose **Manage your prescriptions** on the homepage and then log in with your user name and password. After you log in, you'll be taken to the pharmacy home page, where you can:

- Choose **Price a Medication** where you can find out if a drug is covered by your plan and how much you'll pay for it at a retail pharmacy or through home delivery.
- Choose **Locate a Pharmacy**, which will take you to the tool to search for a Smart 90 pharmacy near you.

Want to get started with home delivery?

To sign up, fill out the home delivery order form. Be sure your doctor includes your prescription for a 90-day supply of your medicine and your copay information, and mails it to the address on the form. You can also switch prescriptions you now get filled at your pharmacy to home delivery online. On the pharmacy home page, just choose **Switch to Home Delivery** to see your prescriptions and get started.

If you want to use our Home Delivery Pharmacy and are enrolled in a program that helps you with your copay, or if you use manufacturer coupons to help pay for prescriptions, you'll need to give the program or manufacturer detailed claim information and a receipt to get paid back. The company that manages our prescription benefits can't bill us or these third parties for prescriptions you fill through home delivery.

To find out the maintenance drugs you may be able to fill through the home delivery pharmacy or at a Smart90 pharmacy, check out this list:²

ANTI-INFECTIVE

Infection Drugs

amantadine
dapson

Malaria

primaquine

AUTONOMIC AND CENTRAL NERVOUS SYSTEM DRUGS

Alzheimer's Disease

Aricept
donepezil hcl
ergoloid mesylates
Exelon
galantamine
galantamine er
memantine hcl / ER
Namenda
Namenda XR
Razadyne
Razadyne ER
rivastigmine

Anxiety

bupirone hcl

Depression

Aplenzin
Brisdelle
bupropion hcl
bupropion hcl er/sr
bupropion xl
Celexa
citalopram hbr
Cymbalta
desvenlafaxine er
desvenlafaxine succinate er
duloxetine hcl
Effexor XR
Emsam
escitalopram oxalate
Fetzima
fluoxetine dr
fluoxetine hcl
fluvoxamine maleate
Forfivo XL
Khedezla
Lexapro
Marplan
Nardil
nefazodone hcl

Parnate
paroxetine er
paroxetine hcl
paroxetine mesylate
Paxil
Paxil CR
Pexeva
phenelzine sulfate
Pristiq
Prozac
Sarafem
sertraline hcl
tranylcypromine sulfate
venlafaxine hcl
venlafaxine hcl er
Viibryd
Wellbutrin SR
Wellbutrin XL
Zoloft
Fibromyalgia
Savella
Muscle Relaxers
Dantrium
dantrolene sodium
Myasthenia Gravis

Mestinon
pyridostigmine bromide
pyridostigmine bromide er
Parkinson's Disease
Azilect
carbidopa
carbidopa-levodopa
carbidopa-levodopa er
carbidopa-levodopa-entacapone
Comtan
entacapone
Lodosyn
Mirapex
Mirapex ER
Neupro
Osmolex ER
pramipexole
dihydrochloride
pramipexole er
rasagiline mesylate
Requip
Requip XL
ropinirole hcl
Rytary

selegiline hcl
Sinemet
Sinemet CR
Stalevo
Tasmar
tolcapone
Xadago
Zelapar
Smoking Deterrent
Zyban

CANCER, TRANSPLANT AND OTHER IMMUNOSUPPRESSANT DRUGS

Rheumatoid Arthritis
hydroxychloroquine sulfate
Plaquenil
Ridaura

CARDIOVASCULAR DRUGS

Heart Rhythm
amiodarone hcl
Betapace

Maintenance Drug List

Betapace AF	Avapro	fosinopril sodium	Procardia	eplerenone
Corlanor	Azor	fosinopril/hctz	Procardia XL	ethacrynic acid
disopyramide phosphate	benazepril hcl	guanfacine hcl	propranolol hcl	furosemide
flecainide acetate	benazepril/hctz	hydralazine hcl	propranolol hcl er	hctz
mexiletine hcl	Benicar	Hyzaar	propranolol/hctz	indapamide
Multaq	Benicar HCT	Inderal LA/XL	Qbrelis	Inspra
Norpace	betaxolol hcl	Innopran XL	quinapril	Lasix
Norpace CR	bisoprolol fumarate	irbesartan	quinapril/hctz	Maxzide
Pacerone	bisoprolol/hctz	irbesartan/hctz	ramipril	methyclothiazide
propafenone hcl	Bystolic	isradipine	Sular	metolazone
propafenone hcl er	Byvalson	Kapsargo Sprinkle	Tarka	Microzide
quinidine gluconate	Calan	labetalol hcl	Taztia XT	spironolactone
quinidine sulfate	Calan SR	lisinopril	Tekturna	spironolactone/hctz
Rythmol SR	candesartan cilexetil	lisinopril/hctz	Tekturna HCT	torsemide
Sorine	candesartan/hctz	Lopressor	telmisartan	triamterene/hctz
sotalol	captopril	Lopressor HCT	telmisartan/amlodipine	<i>Heart/Congestive Heart Failure</i>
sotalol af	captopril/hctz	losartan potassium	telmisartan/hctz	Digitek
Sotylize	Cardizem	losartan/hctz	terazosin hcl	Digox
<i>Heart/Angina</i>	Cardizem CD	Lotensin	Tiazac	Digoxin
Dilatrate-SR	Cardizem LA	Lotensin HCT	timolol maleate	Lanoxin
Isochron	Cardura	Lotrel	Toprol XL	<i>High Cholesterol</i>
Isordil	Cardura XL	Matzim LA	trandolapril	Altoprev
isosorbide dinitrate	Cartia XT	methyldopa	trandolapril/verapamil	amlodipine/atorvastatin
isosorbide mononitrate	carvedilol	methyldopa/hctz	Tribenzor	Antara
isosorbide mononitrate er	carvedilol er	metoprolol succinate	Twynsta	atorvastatin calcium
Minitran	Catapres	metoprolol succinate/ hctz er	valsartan	Caduet
Nitro-Bid	Catapres-TTS	metoprolol tartrate	valsartan/hctz	cholestyramine
Nitro-Dur	clonidine hcl	metoprolol/hctz	Vaseretic	cholestyramine light
nitroglycerin	Clorpres	Micardis	vasopressin	colesevelam hcl
nitroglycerin patch	Coreg	Micardis HCT	Vasotec	Colestid
Nitro-Time	Coreg CR	Minipress	verapamil er	colestipol hcl
<i>Heart/Blood Pressure</i>	Corgard	minoxidil	verapamil er pm	Crestor
Accupril	Corzide	moexipril hcl	verapamil hcl	ezetimibe
Accuretic	Cozaar	moexipril/hctz	Verelan	ezetimibe-simvastatin
acebutolol hcl	diltiazem cd	nadolol	Verelan PM	fenofibrate
Adalat CC	diltiazem er	nadolol/ bendroflumethiazide	Zestoretic	fenofibric acid
Afeditab CR	diltiazem hcl	nicardipine hcl	Zestril	Fenoglide
Altace	Dilt-XR	nifedipine	Ziac	Fibricor
amiloride hcl	Diovan	nifedipine er	<i>Heart/Blood Pressure/ Water Pills</i>	Flolipid
amlodipine besylate	Diovan HCT	nisoldipine	Aldactazide	fluvastatin er
amlodipine besylate/ benazepril	doxazosin mesylate	Norvasc	Aldactone	fluvastatin sodium
amlodipine/olmesartan	Dutoprol	olmesartan	amiloride/hctz	gemfibrozil
amlodipine/valsartan	Edarbi	olmesartan/ amlodipine/hctz	bumetanide	Lescol
amlodipine/valsartan/ hctz	Edarbyclor	olmesartan/hctz	chlorthiazide	Lescol XL
Atacand	enalapril maleate	perindopril erbumine	chlorthalidone	Lipitor
Atacand HCT	enalapril/hctz	pindolol	Demadex	Lipofen
Avalide	Entresto	prazosin hcl	Diuril	Livalo
	Epaned	Prestalia	Dyazide	Lopid
	eprosartan mesylate	Prinivil	Dyrenium	lovastatin
	Exforge		Edecrin	Lovaza
	Exforge HCT			
	felodipine er			

niacin er	cevimeline hcl	glipizide xl	pioglitazone hcl	ibandronate sodium
Niacor	Evoxac	glipizide-metformin	pioglitazone-glimepiride	risedronate sodium
Niaspan	ENDOCRINE DRUGS	Glucophage	pioglitazone-metformin	risedronate sodium dr
omega-3 acid ethyl esters	<i>Addison's Disease</i>	Glucophage XR	hcl	<i>Paget Disease</i>
Pravachol	fludrocortisone acetate	Glucotrol	Prandin	etidronate disodium
pravastatin sodium	<i>Anti-inflammatory</i>	Glucotrol XL	Precose	<i>Thyroid</i>
Prevalite	Betaloan Suik	Glumetza	Proglycem	Armour Thyroid
Questran	Cortef	glyburide	Qtern	Cytomel
Questran Light	Dexonto	glyburide micronized	repaglinide	Levo-T
rosuvastatin calcium	DMT Suik	glyburide-metformin hcl	repaglinide-metformin	levothyroxine sodium
simvastatin	hydrocortisone	Glynase	hcl	Levoxyl
Triclor	Medroloan II Suik	Glyset	Riomet	liothyronine sodium
Triglide	Medroloan Suik	Glyxambi	Segluromet	methimazole
Triklo	P-Care D,K	Humalog	Soliqua 100-33	Nature-Throid
Trilipix	Pod-Care	Humalog Mix 50-50	Starlix	Np Thyroid
Vascepa	Triloan II Sulk	Humalog Mix 75-25	Steglatro	propylthiouracil
Vytorin	Triloan Sulk	Humulin 70-30	Steglujan	Synthroid
Welchol	<i>Bed Wetting</i>	Humulin N	Symmlinpen 120	Tapazole
Zetia	DDAVP	Humulin R	Symmlinpen 60	thyroid
Zocor	desmopressin acetate	Insulin Needles (Brand and generic)	Synjardy	Thyrolar
Zypitamag	<i>Diabetes</i>	Insulin Pen Needles (Brand and generic)	Synjardy XR	Tirosint
<i>Peripheral Artery Disease</i>	acarbose	Insulin Syringes (Brand and generic)	tolazamide	Unithroid
pentoxifylline	Actoplus Met	Invokamet	tolbutamide	Westhroid
Ranexa	Actoplus Met XR	Invokamet XR	Toujeo Max Solostar	Wp Thyroid
<i>Peripheral Vascular Disease</i>	Actos	Invokana	Toujeo Solostar	EYE DRUGS
Bidil	Adlyxin	Janumet	Tresiba Flextouch	<i>Antibiotic</i>
isoxsuprine hcl	Admelog	Janumet XR	Trulicity	neomycin/bacitracin/ polymyxin
DENTAL/ORAL CARE DRUGS	Admelog Solostar	Januvia	Victoza	Neo-Polycin
<i>Dental Products</i>	Afrezza	Jardiance	Xigduo XR	<i>Glaucoma Drugs</i>
Clinpro 5000	alogliptin	Jentadueto	Xultophy 100-3.6	acetazolamide
Denta 5000 Plus	alogliptin-metformin	Jentadueto XR	Gout	Alphagan P
Dentagel	alogliptin-pioglitazone	Kazano	allopurinol	apraclonidine hcl
Fluorabon	Amaryl	Kombiglyze XR	probenecid	Azopt
Fluoride	Apidra	Lantus	probenecid/colchicine	betaxolol hcl
Fluoridex Daily Defense	Apidra Solostar	Lantus Solostar	Uloric	Betimol
Fluoritab	Avandia	Levemir	Zurampic	Betoptic S
Flura-Drops	Basaglar Kwikpen	metformin hcl	Zyloprim	bimatoprost
Ludent Fluoride	Bydureon	metformin hcl er	<i>High Prolactin Levels</i>	brimonidine tartrate
Preident	Bydureon Bcise	Miglitol	cabergoline	carteolol hcl
Preident 5000 Enamel	Byetta	nateglinide	<i>Nocturia</i>	Combigan
Preident 5000 Sensitive	chlorpropamide	Nesina	Nocturna	Cosopt
SF	Cycloset	Novolin 70-30	Noctiva	Cosopt PF
SF 5000 Plus	DM2	Novolin N	<i>Osteoporosis</i>	dorzolamide hcl
sodium fluoride	Duetact	Novolin R	Actonel	dorzolamide-timolol
<i>Dry Mouth</i>	Farxiga	Novolog	alendronate sodium	lopidine
	Fiasp	Novolog Mix 70-30	Atelvia	Isopto Carpine
	Fortamet	Onglyza	Binosto	Istalol
	glimepiride	Oseni	Boniva	latanoprost
	glipizide	Ozempic	calcitonin-salmon	levobunolol hcl
	glipizide er		Fosamax	
			Fosamax Plus D	

Lumigan
methazolamide
metipranolol
Phospholine Iodide
pilocarpine hcl
Rhopressa
Simbrinza
timolol maleate
Timoptic
Timoptic-XE
Travatan Z
Trusopt
Vyzulta
Xalatan
Xelpros
Zioptan

Other Eye Drugs
atropine sulfate
Cyclogyl
Cyclomydril
cyclopentolate hcl
Homatropaire
homatropine
isopto atropine
Mydracyl
tropicamide
tropicamide-
cyclopentolate-pe

GASTROINTESTINAL DRUGS

Gallstones
Actigall
Urso
Urso Forte
ursodiol

Laxatives
Kristalose
lactulose

Proton Pump Inhibitors
Aciphex
Aciphex Sprinkle
Dexilant
esomeprazole
magnesium
esomeprazole strontium
lansoprazole
Nexium
Omeppi
omeprazole

omeprazole-sodium
bicarbonate
pantoprazole sodium
Prevacid
Prilosec
Protonix
rabeprazole sodium
Zegerid
Ulcer
Carafate
cimetidine
Cytotec
famotidine
misoprostol
nizatidine
Pepcid
ranitidine hcl
sucralfate
Zantac

Ulcerative Colitis

Apriso
Asacol HD
Azulfidine
Delzicol
Dipentum
Lialda
mesalamine
Pentasa
sulfasalazine
sulfasalazine dr

MUSCULOSKELETAL DRUGS

Muscle Relaxers
baclofen

Pain/Inflammation

Anaprox DS
Arthrotec
Celebrex
celecoxib
Daypro
Dermacinrx Lexitral
Diclo Gel
diclo gel-xrylix sheet
diclofenac sodium
diclofenac sodium-
misoprostol
Diclofono
Diclopak
Diclopr
Diclotral

Diclozor
diflunisol
Dithol
Duexis
EC-Naprosyn
etodolac
etodolac er
Feldene
fenoprofen calcium
Fenortho
flurbiprofen
Frotek
ibuprofen
Inflamma-K
ketoprofen
Lexixryl
Lodine
meclofenamate sodium
meloxicam
Mobic
nabumetone
Nalfon
Naprelan
Naprosyn
naproxen
naproxen sodium ds
naproxen sodium er
Nudiclo
oxaprozin
Pennsaid
piroxicam
ProFeno
sulindac
Tivorbex
tolmetin sodium
Toronova Suik
Toronova II Suik
Vimovo
Vivlodex
Voltaren
Voltaren-XR
Vopac MDS
Xelitral
Xrylix
Zorvolex

NUTRITION, BLOOD MODIFIERS, ELECTROLYTES

Chronic Kidney Disease
calcitriol
doxercalciferol

Hectorol
paricalcitol
Rayaldee
Rocaltrol
Zemplar
Potassium Supplements
Effer-K
K Effervescent
Klor-Con
Klor-Con M
Klor-Con Sprinkle
Klor-Con-EF
K-Tab
potassium bicarbonate
potassium chloride
potassium citrate er
SSKI
Urocit-K

Stroke/Peripheral Artery Disease

Aggrenox
Agrylin
anagrelide hcl
aspirin-dipyridamole er
Brilinta
cilostazol
clopidogrel
dipyridamole
Effient
Plavix
Pradaxa
prasugrel hcl
Zontivity

Therapeutic Vitamins/ Minerals and Dietary Supplements

Carnitor
Carnitor SF
Ciferex
Dermacinrx Purefolix
Durachol
Enlyte
Escavite D
Escavite LQ
Floriva
Floriva Plus
folic acid
Folika-D
Folixapure
levocarnitine
Macuvex

Macuzin
Meabolic
Methaver
multivitamins
Nascobal
Nicomide
Niva-Plus
Noxifol-D3
Obstetrix EC
O-Cal FA
Omnivex
Ortho DF
Potaba
Puralor CI
Purefe Plus
Qufloira
Qufloira FE
Revesta
Roxifol-D
Sulfzix
Thrivite 19
Vinate-M
Virt-Vite Plus
Vol-Nate
Vol-Plus
Vol-Tab RX
Xyzbac
Zavara
Zyvit

OBSTETRICAL AND GYNECOLOGICAL DRUGS

Birth Control

Altavera
Alyacen
Amethia
Amethia LO
Amethyst
Apri
Aranelle
Ashlyna
Aubra
Aubra EQ
Aviane
Azurette
Balcoltra
Balziva
Bekyree
Beyaz
Blisovi 24 FE
Blisovi FE

Maintenance Drug List

An Anthem Company

Brevicon	Levonest	Rajani	Ortho Micronor	RESPIRATORY DRUGS
Briellyn	levonorgestrel-eth	Reclipsen	Sharobel	<i>Asthma -</i>
Camrese	estradiol	Rivelsa	Tulana	<i>Bronchodilator/Steroid</i>
Camrese LO	levonorg-eth estrad eth	Safyral	<i>Breast Cancer/</i>	<i>Combo</i>
Caziant	estrad	Seasonique	<i>Osteoporosis</i>	Advair Diskus
Chateal	Levora	Setlakin	Evista	Advair HFA
Chateal EQ	Lillow	Sprintec	raloxifene hcl	Airduo Respiclick
Cryselle	Lo Loestrin FE	Sronyx	<i>Estrogen Drugs</i>	Dulera
Cyclafem	Loestrin	Syeda	Alora	fluticasone-salmeterol
Cyclessa	Loestrin FE	Tarina FE	Climara	Symbicort
Cyred	Loryna	Taytulla	Divigel	<i>Asthma - Inhaled</i>
Cyred EQ	Loseasonique	Tilia FE	Elestrin	<i>Corticosteroids</i>
Dasetta	Low-Ogestrel	Tri Femynor	Estrace	Aerospan
Daysee	Lutera	Tri-Estarylla	estradiol	Alvesco
Delyla	Marlissa	Tri-Legest FE	estradiol transdermal	Armonair Respiclick
desogestrel-ethinyl	Melodetta 24 FE	Tri-Linyah	patch	Arnuity Ellipta
estradiol	Mibelas 24 FE	Tri-Lo-Estarylla	estropipate	Asmanex
desogestr-eth estrad eth	Microgestin	Tri-Lo-Marzia	Femring	Asmanex HFA
estra	Microgestin 24 FE	Tri-Lo-Sprintec	Menest	budesonide
drospirenone-eth estra-	Microgestin FE	Tri-Mili	Minivelle	Flovent Diskus
levomef	Mili	Tri-Norinyl	Premarin	Flovent HFA
drospirenone-ethinyl	Minastrin 24 FE	Tri-Previfem	Vagifem	Pulmicort
estradiol	Mircette	Tri-Sprintec	Vivelle-Dot	Pulmicort Flexhaler
Elinest	Mono-Linyah	Trivora	Yuvafem	Qvar Redihaler
Emoquette	Mononessa	Tri-Vylibra	<i>Estrogen/Progestin</i>	<i>Asthma/Allergies</i>
Enpresse	Myzilra	Tydemy	<i>Combinations</i>	Accolate
Enskyce	Natazia	Velivet	Activella	cromolyn sodium
Estarylla	Necon	Vienva	Amabelz	montelukast sodium
Estrostep FE	Nikki	Viorele	Angeliq	Singulair
ethynodiol-ethinyl	norethindrone-ethin	Vyfemla	Climara Pro	zafirlukast
estradiol	estradiol	Vylibra	Combipatch	zileuton
Falmina	norethin-eth estra	Wera	estradiol-norethindrone	<i>Bronchodilators</i>
Fayosim	ferrous fum	Wymzya FE	acetate	albuterol sulfate
Femynor	norgestimate-ethinyl	Xulane	Femhrt	Atrovent HFA
Generess FE	estradiol	Yasmin	Fyavolv	Brovana
Gianvi	norgestrel-ethiny estra	Yaz	Jevantique LO	Elixophyllin
Introvale	Nortrel	Zarah	Jinteli	ipratropium bromide
Isibloom	Nuvaring	Zenchent	Lopreeza	metaproterenol sulfate
Jolessa	Ocella	Zovia	Mimvey	Perforomist
Juleber	Ogestrel	<i>Birth Control/Progestin</i>	Mimvey LO	Serevent Diskus
Junel	Orsythia	<i>Only</i>	Prefest	Spiriva
Junel FE	Ortho Tri-Cyclen	Camila	Premphase	Spiriva Respimat
Kaitlib FE	Ortho Tri-Cyclen LO	Deblitane	Prempro	terbutaline sulfate
Kariva	Ortho-Cyclen	Errin	<i>Progestin Drugs</i>	Theo-24
Kelnor	Ortho-Novum	Heather	Aygestin	Theochron
Kurvelo	Philith	Incassia	medroxyprogesterone	theophylline anhydrous
Larin	Pimtrea	Jencycla	acetate	Tudorza Pressair
Larin FE	Pirmella	Jolivette	norethindrone acetate	<i>COPD</i>
Larissia	Portia	Lyza	Provera	Anoro Ellipta
Layolis FE	Previfem	Nora-Be		Arcapta Neohaler
Leena	Quartette	Norlyda		Bevespi Aerosphere
Lessina	Quasense	Norlyroc		

Maintenance Drug List



An Anthem Company

Breo Ellipta	UROLOGICAL DRUGS	Detrol	tolterodine tartrate	dutasteride-tamsulosin
Incruse Ellipta	<i>Erectile Dysfunction</i>	Detrol LA	tolterodine tartrate er	finasteride
Lonhala Magnair	Stendra	Ditropan XL	trospium chloride	Flomax
Seebri Neohaler	<i>Kidney Function</i>	Enablex	Vesicare	Jalyn
Stiolto Respimat	Cuprimine	flavoxate hcl	<i>Prostate</i>	Proscar
Striverdi Respimat	Depen	Gelnique	alfuzosin hcl er	Rapaflo
Trelegy Ellipta	<i>Overactive Bladder</i>	oxybutynin chloride	Avodart	tamsulosin hcl
Utibron Neohaler	darifenacin er	oxybutynin chloride er	dutasteride	Uroxatral
		Oxytrol		

Disclaimer/note/source:

- 1 Express Scripts is a separate company that manages pharmacy services and benefits on behalf of health plan members.
- 2 This list does not include all maintenance drugs and is not a guarantee of benefits. Please check your drug list for coverage. Generic drugs are lower case and trade/brand name drugs are capitalized.
- Some medications, like Insulin Needles, are listed as a category and not with a specific brand or generic name.
- Over-the-counter drugs are not included on this list.
- This list may change without notice, which may affect your benefit coverage.
- For more information about your benefits or to get started with home delivery, you can go to empireblue.com or call Member Services at the phone number on your member ID card.
- Members who are speech- or hearing-impaired should call 1-800-221-6915 (TDD/TTY), Monday to Friday, 8:30 a.m. to 5 p.m., Eastern time.

Get help in your language

Curious to know what all this says? We would be too. Here's the English version:

You have the right to get this information and help in your language for free. Call the Member Services number on your ID card for help. (TTY/TDD: 711)

Separate from our language assistance program, we make documents available in alternate formats for members with visual impairments. If you need a copy of this document in an alternate format, please call the customer service telephone number on the back of your ID card.

Spanish

Tiene el derecho de obtener esta información y ayuda en su idioma en forma gratuita. Llame al número de Servicios para Miembros que figura en su tarjeta de identificación para obtener ayuda. (TTY/TDD: 711)

Chinese

您有權使用您的語言免費獲得該資訊和協助。請撥打您的 ID 卡上的成員服務號碼尋求協助。(TTY/TDD: 711)

Vietnamese

Quý vị có quyền nhận miễn phí thông tin này và sự trợ giúp bằng ngôn ngữ của quý vị. Hãy gọi cho số Dịch Vụ Thành Viên trên thẻ ID của quý vị để được giúp đỡ. (TTY/TDD: 711)

Korean

귀하에게는 무료로 이 정보를 얻고 귀하의 언어로 도움을 받을 권리가 있습니다. 도움을 얻으려면 귀하의 ID 카드에 있는 회원 서비스 번호로 전화하십시오. (TTY/TDD: 711)

Tagalog

May karapatan kayong makuha ang impormasyon at tulong na ito sa ginagamit ninyong wika nang walang bayad. Tumawag sa numero ng Member Services na nasa inyong ID card para sa tulong. (TTY/TDD: 711)

Russian

Вы имеете право получить данную информацию и помощь на вашем языке бесплатно. Для получения помощи звоните в отдел обслуживания участников по номеру, указанному на вашей идентификационной карте. (TTY/TDD: 711)

Arabic

يحق لك الحصول على هذه المعلومات والمساعدة بلغتك مجاناً. اتصل برقم خدمات الأعضاء الموجود على بطاقة التعريف الخاصة بك للمساعدة. (TTY/TDD: 711)

Armenian

Ձեր իրավունք ունեք Ձեր լեզվով անվճար ստանալ այս տեղեկատվությունը և ցանկացած օգնություն: Օգնություն ստանալու համար զանգահարեք Անդամների սպասարկման կենտրոն՝ Ձեր ID քարտի վրա նշված համարով: (TTY/TDD: 711)

Farsi

شما این حق را دارید که این اطلاعات و کمکها را به صورت رایگان به زبان خودتان دریافت کنید. برای دریافت کمک به شماره مرکز خدمات اعضاء که بر روی کارت شناساییتان درج شده است، تماس بگیرید. (TTY/TDD: 711)

French

Vous avez le droit d'accéder gratuitement à ces informations et à une aide dans votre langue. Pour cela, veuillez appeler le numéro des Services destinés aux membres qui figure sur votre carte d'identification. (TTY/TDD: 711)

Japanese

この情報と支援を希望する言語で無料で受けることができます。支援を受けるには、IDカードに記載されているメンバーサービス番号に電話してください。(TTY/TDD: 711)

Haitian

Ou gen dwa pou resevwa enfòmasyon sa a ak asistans nan lang ou pou gratis. Rele nimewo Manm Sèvis la ki sou kat idantifikasyon ou a pou jwenn èd. (TTY/TDD: 711)

Italian

Ha il diritto di ricevere queste informazioni ed eventuale assistenza nella sua lingua senza alcun costo aggiuntivo. Per assistenza, chiami il numero dedicato ai Servizi per i membri riportato sul suo libretto. (TTY/TDD: 711)

Polish

Masz prawo do bezpłatnego otrzymania niniejszych informacji oraz uzyskania pomocy w swoim języku. W tym celu skontaktuj się z Działem Obsługi Klienta pod numerem telefonu podanym na karcie identyfikacyjnej. (TTY/TDD: 711)

Punjabi

ਤੁਹਾਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਇਹ ਜਾਣਕਾਰੀ ਅਤੇ ਮਦਦ ਮੁਫਤ ਵਿੱਚ ਪ੍ਰਾਪਤ ਕਰਨ ਦਾ ਅਧਿਕਾਰ ਹੈ। ਮਦਦ ਲਈ ਆਪਣੇ ਆਈਡੀ ਕਾਰਡ ਉੱਤੇ ਮੈਂਬਰ ਸੇਵਾ ਸੰਖਿਆ ਨੰਬਰ ਤੇ ਕਾਲ ਕਰੋ। (TTY/TDD: 711)

Navajo

Bee ná ahoót'í t'áá ni nizaad k'ehjí níká a'doowół t'áá jík'e. Naaltsoos bee atah nilínígíí bee né'cho'dólzingo nanitínígíí bé'csh bee hane'í bikáá' áá'j'í' hodiilnih. Naaltsoos bee atah nilínígíí bee né'cho'dólzingo nanitínígíí bé'csh bee hane'í bikáá' áá'j'í' hodiilnih. (TTY/TDD: 711)

It's important we treat you fairly

That's why we follow federal civil rights laws in our health programs and activities. We don't discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people with disabilities, we offer free aids and services. For people whose primary language isn't English, we offer free language assistance services through interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (TTY/TDD: 711). If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability, or sex, you can file a complaint, also known as a grievance. You can file a complaint with our Compliance Coordinator in writing to Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279. Or you can file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201 or by calling 1-800-368-1019 (TDD: 1-800-537-7697) or online at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>. Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.