

Travel assistance services

Emergency help when your employees travel



When getting ready to travel, most people remember to pack comfy shoes for all the walking they plan to do, a sweater in case it gets chilly and a guide book to find the tourist spots. But what do you do when an unexpected medical emergency happens? No worries. That's already "packed" into your group term life insurance.

Through our travel assistance services, your employees and their families will have peace of mind knowing they'll be able to get help if they need it while traveling. We've teamed up with Generali Global Assistance, Inc. to help provide a safety net if they have an emergency away from home.¹ And since it's already part of your group term life insurance, one phone call can help with all their travel needs!

24/7 help is just a phone call away

Travel assistance is available 24 hours a day through the Generali Global Assistance, Inc. Coordination Center, which can offer help in many languages. Your employees and their dependents can call the number on their wallet card with any health, personal or travel needs.

When they travel more than 100 miles from home,² for personal or business reasons, they'll have access to:

- **Emergency medical help**, such as finding doctors, dentists and health care facilities or getting and paying for medical evacuation.
- **Travel services**, including getting and sending emergency messages, as well as emergency cash advances.
- **Pre-departure information**, such as immunization and passport needs, and travel alerts.

All services, including medical transport, must be arranged in advance by Generali Global Assistance, Inc.

Want to know more?

With our travel assistance services, your employees will always have a special travel buddy with them when they need one. You'll find a brochure about these services you can download and give to your employees at anthem.com/ca. You'll also find descriptions of services, limitations and exclusions.



¹ In all cases, the medical professional, medical facility and/or attorney suggested by Generali Global Assistance, Inc. or providing direct services to the eligible member are not employees or agents of Generali Global Assistance, Inc. or Anthem Blue Cross, and the final selection of the medical professional or facility or legal counsel is your choice alone. Generali Global Assistance, Inc. or Anthem Blue Cross assume no responsibility for any medical advice or legal counsel given by the medical professional and/or attorney, nor shall Generali Global Assistance, Inc. be liable for the negligence or other wrongful acts or omission of any of the health and/or legal care professionals providing direct services. The covered member shall not have any recourse against Generali Global Assistance, Inc. or Anthem Blue Cross by reason of its suggestion of or contract with a medical professional and/or attorney. The member must reimburse Generali Global Assistance, Inc. for certain expenses. Generali Global Assistance, Inc. is not affiliated with Anthem Blue Cross, and the services provided through the travel assistance program are provided by Generali Global Assistance, Inc. and are not part of the insurance coverage provided by Anthem Blue Cross.

² Intended travel also has to be for 90 days or less unless the traveler is a student.

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