

Depending on the health plan you have with us, you may need to fill maintenance drugs through home delivery or a Smart 90[®] pharmacy.¹ Maintenance drugs are medicines used for long-term health conditions like asthma, heartburn, high blood pressure, allergies and high cholesterol.

Find out what's covered by your plan at empireblue.com.

When you're on our site, choose **Manage your prescriptions** and then log in with your user name and password. After you log in, you'll be taken to the Pharmacy Overview page, where you can:

- Choose **Price a Medication**, which will take you to another site for the company that manages our pharmacy benefits. There, you can find out if a drug is covered by your plan and how much you'll pay for it at a retail pharmacy and through home delivery.
- Choose **Locate a Pharmacy**, which will take you to the tool to search for a Smart 90 pharmacy near you.

Want to get started with home delivery?

To sign up, fill out the home delivery order form. Be sure your doctor includes your prescription for a 90-day supply of your medicine and your copay information, and mails it to the address on the form. You can also switch prescriptions you now get filled at your pharmacy to home delivery online. On the Pharmacy Overview page, just choose **Switch to Home Delivery** to see your prescriptions and get started.

If you want to use our Home Delivery Pharmacy and are enrolled in a program that helps you with your copay, or if you use manufacturer coupons to help pay for prescriptions, you'll need to give the program or manufacturer detailed claim information and a receipt to get paid back. The company that manages our prescription benefits can't bill us or these third parties for prescriptions you fill through home delivery.

To find out the maintenance drugs you can fill through our Home Delivery Pharmacy or at a Smart 90 pharmacy, check out this list:²

ANTI-INFECTIVE

Infection Drugs

amantadine
dapson

Malaria

primaquine

AUTONOMIC AND CENTRAL NERVOUS SYSTEM DRUGS

Alzheimer's Disease

Aricept
donepezil hcl
ergoloid mesylates
Exelon
galantamine
galantamine er
memantine hcl
Namenda
Namenda XR
Razadyne
Razadyne ER
rivastigmine

Anxiety

buspirone hcl

Depression

Aplenzin
Brisdelle
bupropion hcl
bupropion hcl er/sr
bupropion xl
Celexa
citalopram hbr
Cymbalta
desvenlafaxine er
desvenlafaxine succinate er
duloxetine hcl
Effexor XR
Emsam
escitalopram oxalate
Fetzima
fluoxetine dr
fluoxetine hcl
fluvoxamine maleate
Forfivo XL
Irenka
Khedezla
Lexapro

Marplan

Nardil
nefazodone hcl
Parnate
paroxetine er
paroxetine hcl
paroxetine mesylate
Paxil
Paxil CR
Pexeva
phenelzine sulfate
Pristiq
Prozac
Sarafem
sertraline hcl
tranylcypromine sulfate
venlafaxine hcl
venlafaxine hcl er
Viibryd
Wellbutrin SR
Wellbutrin XL
Zoloft
Fibromyalgia
Savella
Muscle Relaxers

Dantrium

dantrolene sodium
Myasthenia Gravis
Mestinon
pyridostigmine bromide
pyridostigmine bromide er
Parkinson's Disease
Azilect
carbidopa
carbidopa-levodopa
carbidopa-levodopa er
carbidopa-levodopa-entacapone
Comtan
Eldepryl
entacapone
Lodosyn
Mirapex
Mirapex ER
Neupro
pramipexole
dihydrochloride
pramipexole er
rasagiline mesylate

Requip

Requip XL
ropinirole hcl
Rytary
selegiline hcl
Sinemet
Sinemet CR
Stalevo
Tasmar
tolcapone
Xadago
Zelapar

Smoking Deterrent

Zyban

CANCER, TRANSPLANT AND OTHER IMMUNOSUPPRESSANT DRUGS

Rheumatoid Arthritis
hydroxychloroquine sulfate
Plaquenil
Ridaura

Maintenance Drug List



An Anthem Company

CARDIOVASCULAR DRUGS

Heart Rhythm

amiodarone hcl
Betapace
Betapace AF
Corlanor
disopyramide phosphate
flecainide acetate
mexiletine hcl
Multaq
Norpace
Norpace CR
Pacerone
propafenone hcl
quinidine gluconate
quinidine sulfate
Rythmol SR
Sorine
sotalol
sotalol af
Sotylize

Heart/Angina

Dilatrate-SR
Isochron
Isordil
isosorbide dinitrate
isosorbide mononitrate
isosorbide mononitrate er
Minitran
Nitro-Bid
Nitro-Dur
nitroglycerin
nitroglycerin patch
Nitro-Time

Heart/Blood Pressure

Accupril
Accuretic
acebutolol hcl
Adalat CC
Afedatab CR
Altace
amiloride hcl
amlodipine besylate
amlodipine besylate/
benazepril
amlodipine/olmesartan
amlodipine/valsartan

amlodipine/valsartan/
hctz
Atacand
Atacand HCT
atenolol
atenolol/chlorthalidone
Avalide
Avapro
Azor
benazepril hcl
benazepril/hctz
Benicar
Benicar HCT
betaxolol hcl
bisoprolol fumarate
bisoprolol/hctz
Bystolic
Byvalson
Calan
Calan SR
candesartan cilexetil
candesartan/hctz
captopril
captopril/hctz
Cardizem
Cardizem CD
Cardizem LA
Cardura
Cardura XL
Cartia XT
carvedilol
Catapres
Catapres-TTS
clonidine hcl
Clorpres
Coreg
Coreg CR
Corgard
Corzide
Cozaar
diltiazem cd
diltiazem er
diltiazem hcl
Dilt-XR
Diovan
Diovan HCT
doxazosin mesylate
Dutoprol
Edarbi
Edarbyclor
enalapril maleate
enalapril/hctz

Entresto
Epaned
eprosartan mesylate
Exforge
Exforge HCT
felodipine er
fosinopril sodium
fosinopril/hctz
guanfacine hcl
hydralazine hcl
Hyzaar
Inderal LA/XL
Innopran XL
irbesartan
irbesartan/hctz
isradipine
labetalol hcl
Levitol
lisinopril
lisinopril/hctz
Lopressor
Lopressor HCT
losartan potassium
losartan/hctz
Lotensin
Lotensin HCT
Lotrel
Matzim LA
methyldopa
methyldopa/hctz
metoprolol succinate
metoprolol succinate/
hctz er
metoprolol tartrate
metoprolol/hctz
Micardis
Micardis HCT
Minipress
minoxidil
moexipril hcl
moexipril/hctz
nadolol
nadolol/
bendroflumethiazide
nicardipine hcl
nifedipine
nifedipine er
nisoldipine
Norvasc
olmesartan
olmesartan/
amlodipine/hctz

olmesartan/hctz
perindopril erbumine
pindolol
prazosin hcl
Prestalia
Prinivil
Procardia
Procardia XL
propranolol hcl
propranolol hcl er
propranolol/hctz
Qbrelis
quinapril
quinapril/hctz
ramipril
Sular
Tarka
Taztia XT
Tekturna
Tekturna HCT
telmisartan
telmisartan/amlodipine
telmisartan/hctz
Tenoretic
Tenormin
terazosin hcl
Tiazac
timolol maleate
Toprol XL
trandolapril
trandolapril/verapamil
Tribenzor
Twynsta
valsartan
valsartan/hctz
Vaseretic
vasopressin-ns
Vasostrict
Vasotec
verapamil er
verapamil er pm
verapamil hcl
Verelan
Verelan PM
Zestoretic
Zestril
Ziac

*Heart/Blood Pressure/
Water Pills*
Aldactazide
Aldactone
amiloride/hctz

bumetanide
Carospir
chlorthalidone
chlorthalidone
Demadex
Diuril
Dyazide
Dyrenium
Edecrin
eplerenone
ethacrynic acid
furosemide
hctz
indapamide
Inspra
Lasix
Maxzide
methyclothiazide
metolazone
Microzide
spironolactone
spironolactone/hctz
torsemide
triamterene/hctz

*Heart/Congestive Heart
Failure*
Digitek
Digox
digoxin
Lanoxin

High Cholesterol
Altoprev
amlodipine/atorvastatin
Antara
atorvastatin calcium
Caduet
cholestyramine
cholestyramine light
Colestid
colestipol hcl
Crestor
ezetimibe
ezetimibe-simvastatin
fenofibrate
fenofibric acid
Fenoglide
Fibricor
Flolipid
fluvastatin er
fluvastatin sodium
gemfibrozil

Maintenance Drug List

Lescol	Prevident	Farxiga	Novolin N	risedronate sodium
Lescol XL	Prevident 5000 Enamel	Fiasp	Novolin R	risedronate sodium dr
Lipitor	Prevident 5000	Fortamet	Novolog	<i>Paget Disease</i>
Lipofen	Sensitive	glimepiride	Novolog Mix 70-30	etidronate disodium
Livalo	SF	glipizide	Onglyza	<i>Thyroid</i>
Lopid	SF 5000 Plus	glipizide er	Oseni	Armour Thyroid
lovastatin	sodium fluoride	glipizide xl	pioglitazone hcl	Cytomel
Lovaza	<i>Dry Mouth</i>	glipizide-metformin	pioglitazone-glimepiride	levothyroxine sodium
niacin er	cevimeline hcl	Glucophage	pioglitazone-metformin	Levo-T
Niacor	Evoxac	Glucophage XR	hcl	Levoxyl
Niaspan	ENDOCRINE DRUGS	Glucotrol	Prandin	liothyronine sodium
omega-3 acid ethyl	<i>Addison's Disease</i>	Glucotrol XL	Precose	methimazole
esters	fludrocortisone acetate	Glucovance	Proglycem	Nature-Throid
Pravachol	<i>Anti-inflammatory</i>	Glumetza	repaglinide	Np Thyroid
pravastatin sodium	Betaloan Suik	glyburide	repaglinide-metformin	propylthiouracil
Prevalite	Cortef	glyburide micronized	hcl	Synthroid
Questran	DMT Suik	glyburide-metformin hcl	Riomet	Tapazole
Questran Light	hydrocortisone	Glynase	Soliqua 100-33	Thyrolar
rosuvastatin calcium	Medroloan II Suik	Glyset	Starlix	thyroid
simvastatin	Medroloan Suik	Glyxambi	Symmlinpen 120	Tirosint
Tricor	Medroloan Suik	Humalog	Symmlinpen 60	Unithroid
Triglide	P-Care D,K	Humalog Mix 50-50	Synjardy	Westhroid
Triklo	Pod-Care	Humalog Mix 75-25	Synjardy XR	Wp Thyroid
Trilipix	Triloan II Sulk	Humulin 70-30	Tanzeum	
Vascepa	Triloan Sulk	Humulin N	tolazamide	EYE DRUGS
Vytorin	Zilretta	Humulin R	tolbutamide	<i>Antibiotic</i>
Welchol	<i>Bed Wetting</i>	Insulin Needles	Toujeo Solostar	neomycin/bacitracin/
Zetia	DDAVP	(Brand and generic)	Tresiba Flextouch	polymyxin
Zocor	desmopressin acetate	Insulin Pen Needles	Trulicity	Neo-Polycin
<i>Peripheral Artery</i>	<i>Diabetes</i>	(Brand and generic)	Victoza	<i>Dry Eye</i>
<i>Disease</i>	acarbose	Insulin Syringes	Xigduo XR	Restasis
pentoxifylline	Actoplus Met	(Brand and generic)	Xultophy 100-3.6	Xiidra
Ranexa	Actoplus Met XR	Invokamet	<i>Gout</i>	<i>Glaucoma Drugs</i>
<i>Peripheral Vascular</i>	Actos	Invokamet XR	allopurinol	acetazolamide
<i>Disease</i>	Adlyxin	Invokana	probenecid	Alphagan P
Bidil	Afrezza	Janumet	probenecid/colchicine	apraclonidine hcl
isoxsuprine hcl	alogliptin	Janumet XR	Uloric	Azopt
DENTAL/ORAL CARE	alogliptin-metformin	Januvia	Zurampic	Betagan
DRUGS	alogliptin-pioglitazone	Jardiance	Zyloprim	betaxolol hcl
<i>Dental Products</i>	Amaryl	Jentadueto	<i>High Prolactin Levels</i>	Betimol
Clinpro 5000	Apidra	Jentadueto XR	cabergoline	Betoptic S
Denta 5000 Plus	Apidra Solostar	Kazano	<i>Osteoporosis</i>	bimatoprost
Dentagel	Avandamet	Kombiglyze XR	Actonel	brimonidine tartrate
Fluorabon	Avandia	Lantus	alendronate sodium	carteolol hcl
Fluor-A-Day	Basaglar Kwikpen	Lantus Solostar	Atelvia	Combigan
Fluoride	Bydureon	Levemir	Binosto	Cosopt
Fluoridex Daily Defense	Byetta	metformin hcl	Boniva	Cosopt PF
Fluoritab	chlorpropamide	metformin hcl er	calcitonin-salmon	Diamox Sequels
Flura-Drops	Cycloset	Miglitol	Fosamax	dorzolamide hcl
Ludent Fluoride	DM2	nateglinide	Fosamax Plus D	dorzolamide-timolol
	Duetact	Nesina	ibandronate sodium	lipidine
		Novolin 70-30		

Maintenance Drug List

Isopto Carpine	Prevacid	EC-Naprosyn	Rocaltrol	Mebolic
Istalol	Prilosec	etodolac	Zemplar	Methaver
latanoprost	Protonix	etodolac er	<i>Potassium Supplements</i>	multivitamins
levobunolol hcl	rabeprazole sodium	Feldene	Effer-K	Nascobal
Lumigan	Zegerid	fenoprofen calcium	K Effervescent	Nicomide
methazolamide	<i>Ulcer</i>	Fenortho	Klor-Con	Noxifol-D3
metipranolol	Carafate	flurbiprofen	Klor-Con M	Ortho D
Neptazane	cimetidine	Frotek	Klor-Con-EF	Potaba
Phospholine Iodide	Cytotec	ibuprofen	Klor-Con Sprinkle	Puralor CI
pilocarpine hcl	famotidine	Inflamma-K	K-Tab	Quflofla
Simbrinza	misoprostol	ketoprofen	potassium bicarbonate	Quflofla FE
timolol maleate	nizatidine	Lexixryl	potassium chloride	Revesta
Timoptic	Pepcid	Lodine	potassium citrate er	Roxifol-D
Timoptic-XE	ranitidine hcl	meclofenamate sodium	SSKI	sod polysulfthionate-folic acid
Travatan Z	sucralfate	meloxicam	Urocit-K	Sulfzix
Trusopt	Zantac	Mobic	<i>Stroke/Peripheral Artery Disease</i>	Virt-Vite Plus
Xalatan	<i>Ulcerative Colitis</i>	nabumetone	Aggrenox	Xyzbac
Zioptan	Apriso	Nalfon	Agrylin	Zavara
<i>Other Eye Drugs</i>	Asacol HD	Naprelan	anagrelide hcl	Zyvit
atropine sulfate	Azulfidine	Naprosyn	aspirin-dipyridamole er	OBSTETRICAL AND GYNECOLOGICAL DRUGS
Cyclogyl	Delzicol	naproxen	Brilinta	<i>Birth Control</i>
Cyclomydril	Dipentum	naproxen sodium ds	cilostazol	Altavera
cyclopentolate hcl	Lialda	naproxen sodium er	clopidogrel	Alyacen
Homatropaire	mesalamine	oxaprozin	dipyridamole	Amethia
homatropine	Pentasa	Nudiclo	Durlaza	Amethia LO
Mydracyl	sulfasalazine	Pennsaid	Effient	Amethyst
tropicamide	sulfasalazine dr	piroxicam	Plavix	Apri
GASTROINTESTINAL DRUGS	MUSCULOSKELETAL DRUGS	sulindac	Pradaxa	Aranelle
<i>Gallstones</i>	<i>Muscle Relaxers</i>	Sure Result DSS Premium Pack	prasugrel hcl	Ashlyna
Actigall	baclofen	Tivorbex	ticlopidine hcl	Aubra
Urso	<i>Pain/Inflammation</i>	tolmetin sodium	Yosprala	Aviane
Urso Forte	Anaprox DS	Toronova II Suik	Zontivity	Azurette
ursodiol	Arthrotec	Toronova Suik	<i>Therapeutic Vitamins/Minerals and Dietary Supplements</i>	Balziva
<i>Laxatives</i>	Celebrex	Vimovo	Carnitor	Bekyree
Kristalose	celecoxib	Vivlodex	Carnitor SF	Beyaz
<i>Proton Pump Inhibitors</i>	Daypro	Voltaren	CifereX	Blisovi 24 FE
Aciphex	Dermacinrx Cinlone-I CPI	Vopac MDS	Dermacinrx Purefolix	Blisovi FE
Aciphex Sprinkle	Dermacinrx Lexitral	Xelitral	Durachol	Brevicon
Dexilant	Diclo Gel	Xrylix	Enlyte	Briellyn
esomeprazole	diclofenac sodium	Zorvolex	Escavite D	Camrese
magnesium	diclofenac sodium-misoprostol	NUTRITION, BLOOD MODIFIERS, ELECTROLYTES	Escavite LQ	Camrese LO
esomeprazole strontium	diclo gel-xrylix sheet	<i>Chronic Kidney Disease</i>	Floriva	Caziant
lansoprazole	Diclotral	calcitriol	Floriva Plus	Chateal
Nexium	Diclozor	doxercalciferol	folic acid	Crysselle
Omeppi	diflunisal	Hectorol	Folixapure	Cyclafem
omeprazole	DS Prep Pak	paricalcitol	levocarnitine	Cyclessa
omeprazole-sodium bicarbonate	Duexis	Royaldee	Macuvex	Cyred
pantoprazole sodium			Macuzin	Dasetta

Maintenance Drug List

Daysee	Lutera	Tri-Legest FE	Estring	Aerospan
Delyla	Marlissa	Tri-Linyah	Estrogel	Alvesco
desogestrel-ethinyl estradiol	Melodetta 24 FE	Tri-Lo-Estarylla	estropipate	Armonair Respiclick
desogestr-eth estrad eth estra	Mibelas 24 FE	Tri-Lo-Marzia	Femring	Arnuity Ellipta
drospirenone-ethinyl estradiol	Microgestin	Tri-Lo-Sprintec	Menest	Asmanex
drospirenone-eth estra- levomef	Microgestin 24 FE	Trinessa	Menostar	Asmanex HFA
Elinest	Microgestin FE	Trinessa LO	Minivelle	budesonide
Emoquette	Minastrin 24 FE	Tri-Norinyl	Premarin	Flovent Diskus
Enpresse	Mircette	Tri-Previfem	Vagifem	Flovent HFA
Enskyce	Mono-Linyah	Tri-Sprintec	Vivelle-Dot	Pulmicort
Estarylla	Mononessa	Trivora	Yuvaferm	Pulmicort Flexhaler
Estrostep FE	Myzilra	Velivet	<i>Estrogen/Progestin Combinations</i>	Qvar
ethynodiol-ethinyl estradiol	Natazia	Vestura	Activella	<i>Asthma/Allergies</i>
Falmina	Necon	Vienna	Amabelz	Accolate
Fayosim	Nikki	Viorele	Angeliq	cromolyn sodium
Femynor	norethindrone-ethin estradiol	Vyfemla	Climara Pro	montelukast sodium
Gianvi	norethin-eth estra ferrous fum	Wera	Combipatch	Singulair
Gildagia	norgestimate-ethinyl estradiol	Wymzya FE	estradiol-norethindrone acetate	zafirlukast
Introvale	norgestrel-ethiny estra	Xulane	Femhrt	zileuton
Isibloom	Nortrel	Yasmin	Fyavolv	Zyflo
Jolessa	Nuvaring	Yaz	Jevantique LO	Zyflo CR
Juleber	Ocella	Zarah	Jinteli	<i>Bronchodilators</i>
Junel	Ogestrel	Zenchant	Lopreeza	albuterol sulfate
Junel FE	Orsythia	Zovia	Mimvey	Atrovent HFA
Kariva	Ortho Tri-Cyclen	<i>Birth Control/Progestin Only</i>	Mimvey LO	Brovana
Kelnor 1-35	Ortho Tri-Cyclen LO	Camila	Prefest	Elixophyllin
Kimidess	Ortho-Cyclen	Deblitane	Premphase	ipratropium bromide
Kurvelo	Ortho-Novum	Errin	Prempro	metaproterenol sulfate
Larin	Philith	Heather	<i>Progestin Drugs</i>	Perforomist
Larin FE	Pimtrea	Jencycla	Aygestin	Serevent Diskus
Larissia	Pirmella	Jolivette	medroxyprogesterone acetate	Spiriva
Leena	Portia	Lyza	norethindrone acetate	Spiriva Respimat
Lessina	Previfem	Nora-Be	progesterone	terbutaline sulfate
Levonest	Quartette	Norlyda	Provera	Theo-24
levonorgestrel-eth estradiol	Quasense	Norlyroc	Prometrium	Theochron
levonorg-eth estrad eth estrad	Rajani	Ortho Micronor	RESPIRATORY DRUGS	theophylline anhydrous
Levora	Reclipsen	Sharobel	<i>Asthma - Bronchodilator/Steroid Combo</i>	Tudorza Pressair
Lillow	Rivelsa	<i>Breast Cancer/ Osteoporosis</i>	Advair Diskus	<i>COPD</i>
Lo Loestrin FE	Safyral	Evista	Advair HFA	Anoro Ellipta
Loestrin	Seasonique	raloxifene hcl	Airduo Respiclick	Arcapta Neohaler
Loestrin FE	Setlakin	<i>Estrogen Drugs</i>	Dulera	Bevespi Aerosphere
Lomedia 24 FE	Sprintec	Alora	fluticasone-salmeterol	Breo Ellipta
Loryna	Sronyx	Climara	Symbicort	Incruse Ellipta
Loseasonique	Syeda	Divigel	<i>Asthma - Inhaled Corticosteroids</i>	Seebri Neohaler
Low-Ogestrel	Tarina FE	Elestrin		Stiolto Respimat
	Taytulla	Estrace		Striverdi Respimat
	Tilia FE	estradiol		Trelegy Ellipta
	Tri-Estarylla	estradiol transdermal patch		Utibron Neohaler
	Tri Femynor			UROLOGICAL DRUGS
				<i>Erectile Dysfunction</i>

Maintenance Drug List



An Anthem Company

Stendra

Uroxatral

Kidney Function

Cuprimine

Depen

Overactive Bladder

darifenacin er

Detrol

Detrol LA

Ditropan XL

Enablex

flavoxate hcl

Gelnique

Myrbetriq

oxybutynin chloride

oxybutynin chloride er

Oxytrol

tolterodine tartrate

tolterodine tartrate er

Toviaz

tropium chloride

Vesicare

Prostate

alfuzosin hcl er

Avodart

dutasteride

dutasteride-tamsulosin

finasteride

Flomax

Jalyn

Proscar

Rapaflo

tamsulosin hcl

Disclaimer/note/source:

1. Home Delivery and Smart 90[®] are owned and operated by our pharmacy benefits manager, Express Scripts.

2. Being included on this drug list is not a guarantee of coverage.

Generic drugs are lower case and trade/brand name drugs are capitalized.

This list does not include all maintenance drugs.

Some medications, like Insulin Needles, are listed as a category and not with a specific brand or generic name.

Over-the-counter drugs are not included on this list.

This list may change without notice, which may affect your benefit coverage.

For more information about your drug plan or to sign up for home delivery, you can go to empireblue.com or call Member Services at the phone number on your member ID card.

Members who are speech- or hearing-impaired should call 1-800-221-6915 (TDD/TTY), Monday to Friday, 8:30 a.m. to 5 p.m., Eastern time.

Services provided by Empire HealthChoice HMO, Inc. and/or Empire HealthChoice Assurance, Inc., licensees of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield plans.

Express Scripts, Inc. is a separate company that manages the pharmacy benefit services for members of our health plans.

Get help in your language

Curious to know what all this says? We would be too. Here's the English version:

You have the right to get this information and help in your language for free. Call the Member Services number on your ID card for help. (TTY/TDD: 711)

Separate from our language assistance program, we make documents available in alternate formats for members with visual impairments. If you need a copy of this document in an alternate format, please call the customer service telephone number on the back of your ID card.

Spanish

Tiene el derecho de obtener esta información y ayuda en su idioma en forma gratuita. Llame al número de Servicios para Miembros que figura en su tarjeta de identificación para obtener ayuda. (TTY/TDD: 711)

Chinese

您有權使用您的語言免費獲得該資訊和協助。請撥打您的 ID 卡上的成員服務號碼尋求協助。(TTY/TDD: 711)

Vietnamese

Quý vị có quyền nhận miễn phí thông tin này và sự trợ giúp bằng ngôn ngữ của quý vị. Hãy gọi cho số Dịch Vụ Thành Viên trên thẻ ID của quý vị để được giúp đỡ. (TTY/TDD: 711)

Korean

귀하에게는 무료로 이 정보를 얻고 귀하의 언어로 도움을 받을 권리가 있습니다. 도움을 얻으려면 귀하의 ID 카드에 있는 회원 서비스 번호로 전화하십시오. (TTY/TDD: 711)

Tagalog

May karapatan kayong makuha ang impormasyon at tulong na ito sa ginagamit ninyong wika nang walang bayad. Tumawag sa numero ng Member Services na nasa inyong ID card para sa tulong. (TTY/TDD: 711)

Russian

Вы имеете право получить данную информацию и помощь на вашем языке бесплатно. Для получения помощи звоните в отдел обслуживания участников по номеру, указанному на вашей идентификационной карте. (TTY/TDD: 711)

Arabic

يحق لك الحصول على هذه المعلومات والمساعدة بلغتك مجاناً. اتصل برقم خدمات الأعضاء الموجود على بطاقة التعريف الخاصة بك للمساعدة. (TTY/TDD: 711)

Armenian

Ձեր իրավունք ունեք Ձեր լեզվով անվճար ստանալ այս տեղեկատվությունը և ցանկացած օգնություն: Օգնություն ստանալու համար զանգահարեք Անդամների սպասարկման կենտրոն՝ Ձեր ID քարտի վրա նշված համարով: (TTY/TDD: 711)

Farsi

شما این حق را دارید که این اطلاعات و کمکها را به صورت رایگان به زبان خودتان دریافت کنید. برای دریافت کمک به شماره مرکز خدمات اعضاء که بر روی کارت شناساییتان درج شده است، تماس بگیرید. (TTY/TDD: 711)

French

Vous avez le droit d'accéder gratuitement à ces informations et à une aide dans votre langue. Pour cela, veuillez appeler le numéro des Services destinés aux membres qui figure sur votre carte d'identification. (TTY/TDD: 711)

Japanese

この情報と支援を希望する言語で無料で受けることができます。支援を受けるには、IDカードに記載されているメンバーサービス番号に電話してください。(TTY/TDD: 711)

Haitian

Ou gen dwa pou resevwa enfòmasyon sa a ak asistans nan lang ou pou gratis. Rele nimewo Manm Sèvis la ki sou kat idantifikasyon ou a pou jwenn èd. (TTY/TDD: 711)

Italian

Ha il diritto di ricevere queste informazioni ed eventuale assistenza nella sua lingua senza alcun costo aggiuntivo. Per assistenza, chiami il numero dedicato ai Servizi per i membri riportato sul suo libretto. (TTY/TDD: 711)

Polish

Masz prawo do bezpłatnego otrzymania niniejszych informacji oraz uzyskania pomocy w swoim języku. W tym celu skontaktuj się z Działem Obsługi Klienta pod numerem telefonu podanym na karcie identyfikacyjnej. (TTY/TDD: 711)

Punjabi

ਤੁਹਾਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਇਹ ਜਾਣਕਾਰੀ ਅਤੇ ਮਦਦ ਮੁਫਤ ਵਿੱਚ ਪ੍ਰਾਪਤ ਕਰਨ ਦਾ ਅਧਿਕਾਰ ਹੈ। ਮਦਦ ਲਈ ਆਪਣੇ ਆਈਡੀ ਕਾਰਡ ਉੱਤੇ ਮੈਂਬਰ ਸੇਵਾ ਸੰਖਿਆ ਨੰਬਰ ਤੇ ਕਾਲ ਕਰੋ। (TTY/TDD: 711)

Navajo

Bee ná ahoót'í t'áá ni nizaad k'ehjí níká a'doowół t'áá jík'e. Naaltsoos bee atah nilínígíí bee né'cho'dólzingo nanitínígíí bé'esh bee hane'í bikáá' áájí' hodiilnih. Naaltsoos bee atah nilínígíí bee né'cho'dólzingo nanitínígíí bé'esh bee hane'í bikáá' áájí' hodiilnih. (TTY/TDD: 711)

It's important we treat you fairly

That's why we follow federal civil rights laws in our health programs and activities. We don't discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people with disabilities, we offer free aids and services. For people whose primary language isn't English, we offer free language assistance services through interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (TTY/TDD: 711). If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability, or sex, you can file a complaint, also known as a grievance. You can file a complaint with our Compliance Coordinator in writing to Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279. Or you can file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201 or by calling 1-800-368-1019 (TDD: 1-800-537-7697) or online at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>. Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.